

WHY USE SYNERGY OUTSOURCING

SYNERGY OUTSOURCING PROFILE

Synergy Outsourcing specialises in providing resource solutions that give our clients competitive flexibility in New Zealand's rapidly changing healthcare industry.

Our wealth of experience and expertise will add value to your organisation, through a range of solutions, including:

OUTSOURCING

The provision of a service level with performance outcomes and objectives stipulated in a contract for a pre-determined fee.

CONTRACTING

The provision of personnel as an integral part of resource management strategies. These resources may be used in times of peak workloads, to obtain a specialist skill, to fill gaps in the organisation or allow for discretionary rather than fixed labour costs.

TEMPORARY STAFF

The provision of short-term personnel to cover those unexpected gaps in staffing resources caused by illness, family commitments or other factors.

SUCCESSFUL OUTSOURCING WITH SYNERGY OUTSOURCING

Outsourcing should result in financial, technical, organisational and strategic benefits. Therefore we emphasise:

- A clear mutual vision is created through well-defined objectives, a clear understanding of expectations, your company culture and needs.
- Desired outcomes must be clearly outlined and measured.
- Objective assessment geared to contractor performance.
- Shared incentives for exceeding objectives (where possible).
- Developing a relationship of mutual trust through open communication, shared goals and objectives ensuring common direction.
- Long term commitment providing our clients with the opportunity for continuous improvement.
- Client contracts are reviewed regularly to reflect new business objectives, technologies, people and market conditions.

SUCCESSFUL CONTRACTING WITH SYNERGY OUTSOURCING

To ensure our contract staff will supplement your existing resources seamlessly, we emphasise clear objectives and desired outcomes to our contractors:

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- They are briefed and have a full understanding of your company culture, standards and expectations.
- We select our contractors through behavioural selection techniques and thorough reference checking.
- Timeframes and deadlines are evaluated to ensure a 'best-fit' solution.
- Wherever possible, the same contractor will be utilised for repeat assignments.